

**JOB TITLE: (JOB CODE – KNLSYS):
Systems Engineer – Windows Platform – (3 Positions)**

JOB SKILL / QUALIFICATION / EXPERIENCE:

- Good communication skill – speaking, reading, listening and writing in English.
- Relevant Experience 3 to 5 Years
- Should have good decision-making capabilities
- Good time management skills
- Strong documentation skills
- Knowledge of systems engineering software tools
- Understanding on Information security and AD
- Strong Analytical skills
- An ability to learn new technologies quickly
- An ability to follow processes
- Leadership Qualities
- Organizational skills and work in collaborative environment
- Tremendous Patience
- Attention to detail

JOB RESPONSIBILITIES:

- Good communication skill – all speaking, reading and writing in English.
- Communicate with stakeholders to identify what they want a system to accomplish and defines customers' needs and functionality in a service development cycle.
- Use expert-level administration and optimization of hosts and servers to ensure high availability and appropriate resource management
- Install and configure operating systems, software, and hardware components, and clearly document the design, maintenance, and support procedures for routine tasks to leverage IT support staff
- Routinely test software for bugs, redundancies, and security issues
- Conduct high-level root-cause analysis for service interruption and establish preventive measures
- Create reports and documentation outlining findings and solutions; oversee the overall backup strategy and daily operations for secure backups and restore testing
- Manages and monitors all installed systems and infrastructure for the organization to be in line with company guidelines or SOP (standard operating procedure).
- Implements warranty and support activities.

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- Evaluates the existing systems and provides the technical direction to IT support staff.
- Plans and implements system automation as required for better efficiency. Standardize and automate processes and monitoring using scripting technology
- Oversees the development of customized software and hardware requirement.
- Collaborates with other professionals to ensure high quality deliverables within organization guidelines, policies, and procedures.
- Deals with work process, optimization methods, and risk management tools in the given projects for the successful accomplishments according to the requirements of the stakeholders
- Undertake capacity management and system audit of IT devices within Data Centers
- Liaise with project management teams, third-line engineers and service desk engineers on a regular basis
- Speak to customers via email and phone for initial requirement capture.

QUALIFICATION:

- HSC / Diploma / Degree / Masters (any stream of engineering or graduation)

SALARY RANGE:

1. As per industry standard. Open for right and deserving candidate(s)
2. Base salary rate commensurate with experience plus annualized bonus potential.
3. Additional benefits include options such as Medical/Dental/Life Insurance and a full complement of personal and professional benefits.

NOTE:

1. Opportunity to work in a challenging but cohesive work culture and caring client environment
2. Hands on to develop world class innovative products using state of the art technology stack tools
3. During Interview Hands On demonstration is a must
4. Immediate joiners and / or candidates with certifications are preferred.
5. Candidates looking for contract basis can also apply
6. Notice period buyout option for right candidates.

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